

Isaiah Sosa

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UX Engineer | New York, NY

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SUMMARY

Senior UX Designer and Front-End Developer with 5+ years of experience building user-centered, scalable designs and interactive web applications. Proficient in modern design tools and front-end technologies to deliver seamless, responsive, and visually engaging user experiences.

EXPERIENCE

RouteSmart Technologies, A FedEx Company

July 2025

UX Engineer

Melville, NY

- Led end-to-end design and strategy for flagship routing optimization platform: a multi-stakeholder digital experience for FedEx employees, FedEx contractors, and RouteSmart employees.
- Translated complex logistics and fleet optimization challenges into accessible user interfaces, collaborating with product, engineering, and operations teams to ensure feasibility and user adoption.

KPMG

Oct 2022 – Jan 2024

Senior User Experience Designer

New York, NY

- Architected end-to-end UX solutions across enterprise-scale products using Figma, Sketch, and Adobe XD, spanning wireframes, user flows, and high-fidelity prototypes that directly addressed stakeholder requirements.
- Served as the design-to-engineering liaison, aligning product owners, business analysts, and developers around cohesive design systems that streamlined delivery and elevated the customer journey.

KPMG

Nov 2019 – Oct 2022

User Experience Designer

New York, NY

- Produced interactive wireframes, prototypes, and visual designs in Figma, Sketch, and Adobe XD, consistently delivering work aligned with business requirements.
- Developed reusable front-end components in React, HTML5, CSS3, and JavaScript, accelerating development timelines and ensuring design fidelity from mockup to production.

Ellis Medicine

Sep 2019 – Nov 2019

Web Developer

Schenectady, NY

- Actively participated in the development and enhancement of web technologies and infrastructure, focusing on integration and optimization to improve overall web functionality and user experience
- Collaborated with interdisciplinary teams to design and develop accessible, high-performance web experiences utilizing HTML5, CSS3, and JavaScript, ensuring compliance with the latest web standards and user accessibility guidelines.

SKS Bottle & Packaging, Inc.

Aug 2018 – Sep 2019

Web Developer

Saratoga Springs, NY

- Partnered with stakeholders and design teams in fast-paced agile environment to rapidly prototype and implement innovative solutions, supporting mission-critical applications for clients generating over **\$3M annually**.

State University of New York

Jan 2018 – May 2018

Web Development Intern

Albany, NY

- Managed and maintained content across all 15 Student Affairs departmental websites, while supporting the creation and execution of web content strategies to boost awareness, increase website traffic, improve search engine rankings, and promote university activities.

SKILLS

Design Tools: Figma, Sketch, InVision, Adobe XD

Web Technologies: HTML, CSS, JavaScript, React, Python

EDUCATION

University at Albany

Albany, NY

Bachelor of Science in Informatics

May 2018